1.10 RULES INSTALLER RELEASE NOTES

Build: 1.10.22.16

Date: August 31, 2021

Introduction

VMware Carbon Black has released Rules Installer version 1.10.

Beginning with App Control 8.1.4, agent installers and the rule file that determines their behavior are no longer included as part of an App Control Server installation. You upload rule installer packages separately after you install the server. This allows VMware Carbon Black more flexibility to make new and improved rules available to you independent of server releases.

Important: You must install at <u>least</u> version 8.1.4 CB Protection Server before using the Rules Installer.

Customers who are performing a fresh (non-upgrade) installation of the VMware Carbon Black App Control Server will need to install the Rules Installer before deploying agents. For customers upgrading the App Control Server, we strongly recommend that you install the latest Rules Installer after the server upgrade. See: VMware Carbon Black App Control Rapid Config Guide or the VMware Carbon Black App Control User Guide for detailed instructions.

TIP: You can obtain the latest App Control downloads and documentation on the exchange using this repository: Repository of Carbon Black App Control 8.x Documentation & Downloads

For details regarding this upgrade, support, and installation instructions, please review the specific sections carefully:

- New Features and Product Enhancements
- Corrective Content
- Known Issues
- Contacting VMware Carbon Black Support



New Features and Product Enhancements

- Added rules to the VMWare Workspace ONE Rapid Config that approves updates to Workspace ONE from the Windows App Store.
- Added a "Microsoft Edge" Rapid Config that approves updates to Microsoft Edge.
- Added two, related Rapid Configs:
 - Sunburst Protection was added to look for behavior specific to the SolarWinds/Sunburst breach.
 - Reconnaissance and Exfiltration Protection was added to generally protect against Recon and Exfiltration.

You can see details of the Sunburst attack here:

https://community.carbonblack.com/t5/Threat-Research-Docs/TAU-TIN-SolarWinds-SUNBURST-Solarigate-Incident/ta-p/98346.

In addition, the 'Reconnaissance and Exfiltration Protection' Rapid Config can provide protection against the SolarWinds breach.

Corrective Content

This section lists the defects fixed in the Carbon Black App Control 1.10 Rules Installer.

| Item # | Description |
|---|-------------|
| There are no corrected defects in this version. | |

Known Issues

This section lists the defects fixed in the Carbon Black App Control 1.10 Rules Installer.

| Item # | Description |
|--|-------------|
| There are no known issues in this version. | |



Contacting VMware Carbon Black Support

Please view our Customer Support Guide on the User Exchange for more information about Technical Support:

https://community.carbonblack.com/t5/Support-Zone/Guide-to-Carbon-Black-Customer-Support/ta-p/34324

For your convenience, support for Carbon Black App Control is available through several channels:

| Technical Support Contact Options | |
|-----------------------------------|--|
| Web: <u>User eXchange</u> | |
| E-mail: support@carbonblack.com | |
| Phone: 877.248.9098 | |

Reporting Problems

When you call or email technical support, please provide the following information to the support representative:

| Required Information | Description |
|-------------------------|--|
| Contact | Your name, company name, telephone number, and e-mail address |
| Product version | Product name (for example, Carbon Black App Control Server or Agent) and version number |
| Hardware configuration | Hardware configuration of the server or endpoint having the issue (processor, memory, and RAM) |
| Problem | Action causing the problem, error message returned, and event log output (as appropriate) |
| Problem severity | Critical, Major, Minor, Request |